



Implementing a Mobile Workforce Management System like *SOSMobile*, not only dramatically increases efficiency, it improves the safety of your field force and helps with OSHA compliance.

In this issue, we'll review some of the ways *SOSMobile* can help support your safety goals.

NEW FEATURE

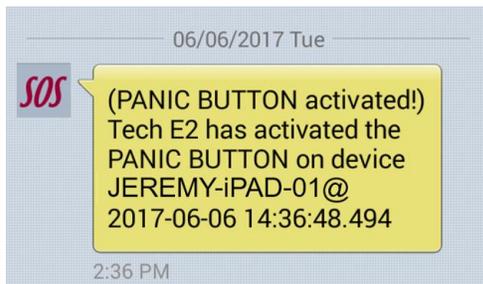
SOS to the Rescue!

PANIC BUTTON

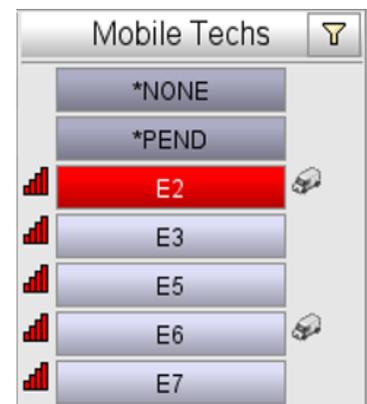
Now if field techs encounter any type of emergency situation, they can notify the office with a push of a button. The latest version of *SOSRemote* (both for Windows and iOS/Android devices), allows users to enable a Panic Button feature in the Properties File.

Once the button is pressed, the office is immediately alerted to the activation and can take appropriate action.

Email or text notifications can also be sent to designated individuals - particularly helpful if a Utility has no central dispatch.



Example of a text notification.



In *SOSDispatch*, the tech button flashes in red on the Mobile Techs list.

The Panic Button is available at no additional charge for support paying clients. Email/text notifications may require nominal setup.

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Wizards and Forms: Designed for Safety

Our Wizards for *SOSRemote* are designed to guide users through the closing process for each particular order type. Often this includes stepping them through proper safety procedures - in some cases not allowing the user to continue until a series of questions have been answered.

This standardization not only helps with training less experienced crews, it provides documented evidence in case of an OSHA audit and eliminates having to store paper reports for such an event.

We design Wizards and forms that conform to each utility's unique business processes, while advising on best practices from amongst our client base.

Let us know if we can create a new form or Wizard for your Utility!

Leak (Industrial)
Address: 10150 SE 32 Ave

Indoor Survey Performed? Yes No N/A

Turn off or leave cell phone and pager in vehicle Yes If No, Reason?
Turn on and zero CGI in gas free atmosphere Yes
Knock on door (do not ring doorbell) Yes
Take CGI reading in area of reported odor Yes

Open Air Gas Readings

5 % LEL	Location Basement
10 % LEL	Location Kitchen
15 % LEL	Location Second Floor
% LEL	Location

20% LEL (1% gas/air) or greater - evacuate and move occupants a safe distance!

An example of a leak investigation Wizard for a gas utility (Windows version of *SOSRemote*).

Job Briefing

Line Foreman John
Crew Leader Ken

Location / Description
4 CHESTNUT RD

A. Job Hazards

ID Voltage/Ckts. N/A
Traffic N/A
Environment N/A

Other:

Done

An example of a Job Briefing or Tailboard Report for an electric utility client (iOS/Android version of *SOSRemote*). Reports are saved as pdf files and can be emailed to appropriate recipients.

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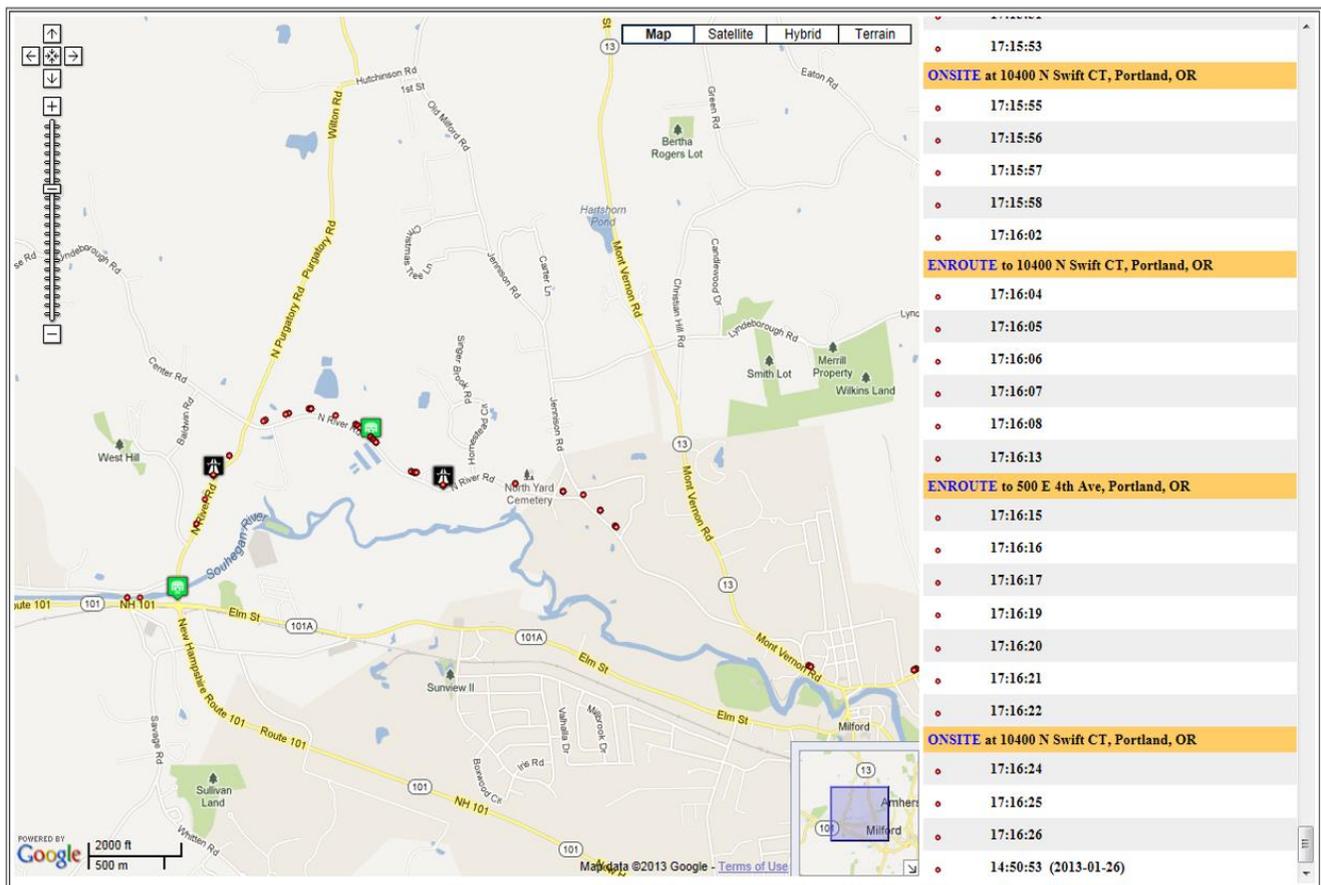


Locating your field force. . . now and then.

There are many advantages to knowing where your workers are in the field - from assigning emergency or additional work based on proximity, or just knowing they're safe if you haven't heard from them in a while.

For those with GPS enabled devices, *SOSMobile* not only allows them to be viewed on a map, it also offers optional geo-fencing. Geographic boundaries can be established for service vehicles/devices and dispatchers can be alerted to perimeter violations in real-time.

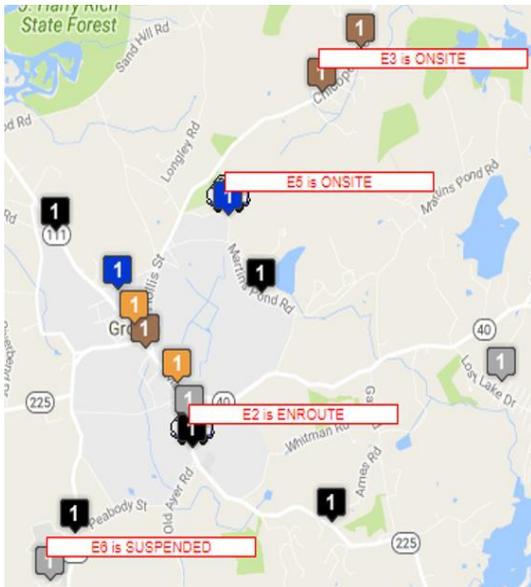
"Breadcrumb trail" reports are also available to see a history of where a tech has been.



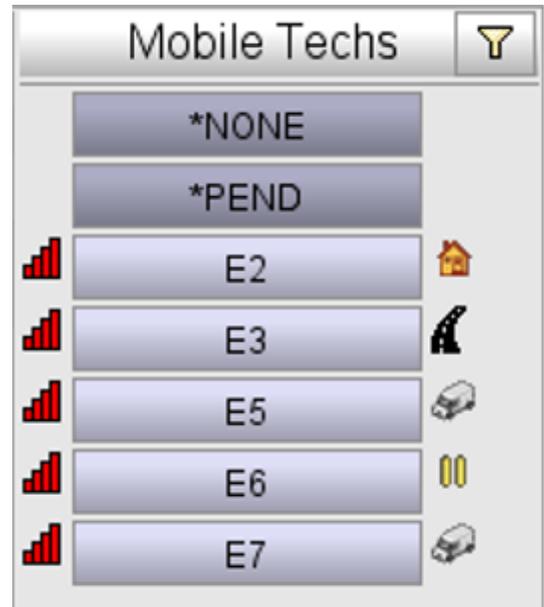
Example of a "breadcrumb" report.

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Even if you're using non-GPS enabled devices, *SOSRemote's* Status Buttons gives the office an idea as to where techs are in the field. Once a tech presses a Status Button - either Onsite, Enroute or Suspended - the status can be viewed from the dispatch map (see below left). In addition, status icons appear in several places in the *SOSDispatch* application, including on the Calendar Screen and the Dispatched Orders tab.



SOSDispatch map showing order status.



Mobile Techs list with Status Icons in the Dispatched Orders tab of *SOSDispatch*.

Please contact us with any questions about any of these features.

We're here to help!

Previous Issues:

- [More About the Maps](#) - Apr 2017
- [Central Dispatch Alternative](#) - Feb 2017
- [Security](#) - Jan 2017
- [All About the Maps](#) - Dec 2016
- [Notifications & Warnings](#) - Nov 2016

Case Studies:

- [Boothbay Region Water District](#)
- [Groton Electric Light Department](#)

[View our Client Testimonials!](#)

About InsightAtlas

InsightAtlas has helped utilities save money and increase productivity through field force automation since 1999. Our SOSMobile software provides intelligent scheduling, mobile dispatch and real-time updates to and from the field, affordably automating a utility's entire mobile workforce. As integration experts, SOSMobile is designed to capture and update orders and data from multiple sources, including its own database. This gives field personnel access to all needed information, and the office the tools to effectively manage field resources.

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