



Automate your Line Locate Process with **SOSMobile!**

SOSMobile can help utilities large and small with their 811 Dig Safe tickets by:

- Automatically turning 811 email notifications into electronic orders, making them available for the dispatch and closing process.
- Giving field personnel the ability to view the locate parameters on your GIS map.
- Sending a positive response to your Dig Safe provider once the lines are marked.
- Providing an electronic locate manifest report, and more!

Whether you have a dedicated locator crew, or your field workers multi-task, *SOSMobile* can affordably automate your line locate process while conforming to your business rules. Even if you currently contract with a locating service, you might find it makes sense for your bottom line to bring it in-house with *SOSMobile*.



Creating the Orders

With *SOSMobile's Email Monitor*, 811 email notifications are captured, parsed and automatically turned into electronic orders where they're stored and available to view in the *SOSDispatch* application.

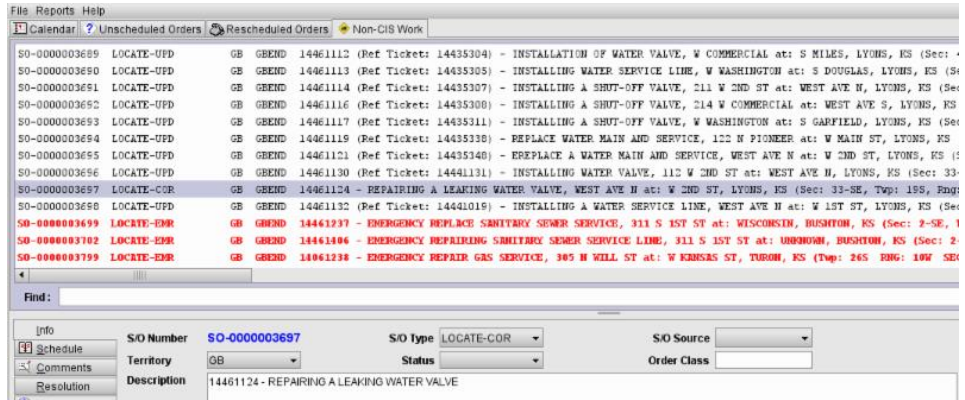
Smaller utilities with fewer notifications may find it more cost-effective to use a custom designed entry screen to create their electronic orders.

Create Locate Order			
Type	REGULAR		
Ticket Number	20173405578		
House #	179	Street	HUMPHREY
Cross Street 1	ROCKAWAY AVE		
Cross Street 2	CLIFTON AVE		
At	OCEANVIEW GLASS		
Nature of Work	INSTALL FENCE		
Extent of Work	LF SD OF PROP		
Area is Premarked?	<input checked="" type="checkbox"/>		
Start Date	October 25 2017	Start Time	15:26
Assign To			
Caller	JOHN DEVOE		
Title			
Return Call?	ANY		
Phone #	888-555-4160		
Fax #			
Alt. Phone #			
Email	ANYONE@HOTMAIL.COM		
Contractor Name	CURTIS FENCING		

811 Locate Entry Form

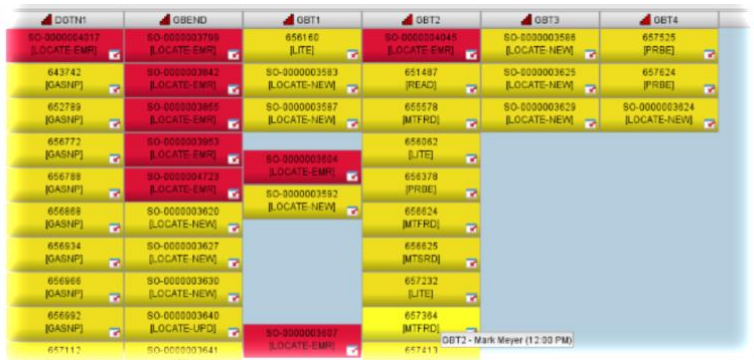
Next Page>

Once the orders are created, they can be viewed in the *SOSDispatch* application.



Line Locate Orders stored in *SOSDispatch*

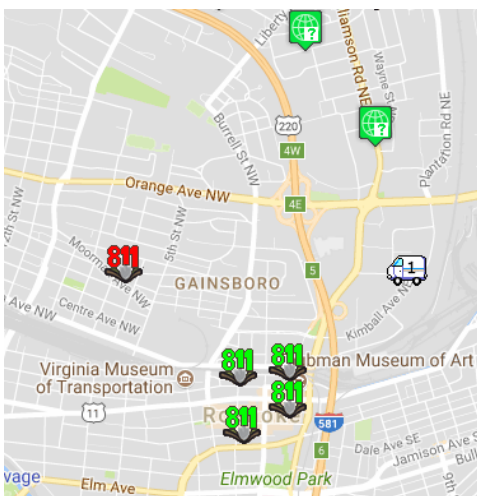
If a utility is using *SOSMobile* for orders generated from other sources - like their Customer Information System - the Calendar can be set to show all orders, or filtered to see only those pertinent to the user.



Color-coded Calendar shows orders generated from any source

Assigning the Orders

SOSMobile can be set to auto-assign the electronic orders based on a utility's pre-defined rules. Or, they can be manually dispatched to the entity performing the work via a list view or map-based method.



811 orders will appear on the dispatch map along with other order types - or filter them out to suit your needs.

Next Page >

Completing the Orders with *SOSRemote*



iOS/Android version of *SOSRemote*

Once assigned, locates appear on the field worker's device running *SOSRemote*, along with any other order types they may have. Our easy-to-use Closing Wizards guide them through entering all the information required for the locate ticket.

They can even view the location of the order on their utility's GIS map within the *SOSRemote* application, allowing them to easily determine where the lines are located.



And, as with any type of order, the user can take pictures and attach them to the locate ticket. They can even annotate the image with *SOSMobile's* built in sketchpad.



Esri map as seen on SOSRemote device. The area to be marked can be highlighted based on geo coordinates in the 811 notification.

If required, a Positive Response notification can be sent to your Dig Safe provider and/or contractor when an order is closed.

Remember, all of the data associated with the locate ticket is logged and available for reporting or future auditing purposes.

Please [contact us](#) for more information and to see whether it makes sense for your utility to automate your line locate process with *SOSMobile*.

About InsightAtlast

InsightAtlast has helped utilities save money and increase productivity through field force automation since 1999. Our SOSMobile software provides intelligent scheduling, mobile dispatch and real-time updates to and from the field, affordably automating a utility's entire mobile workforce. As integration experts, SOSMobile is designed to capture and update orders and data from multiple sources, including its own database. This gives field personnel access to all needed information, and the office the tools to effectively manage field resources.

(ORIGINALLY SENT AS CONSTANT CONTACT EMAIL IN NOVEMBER 2017.)