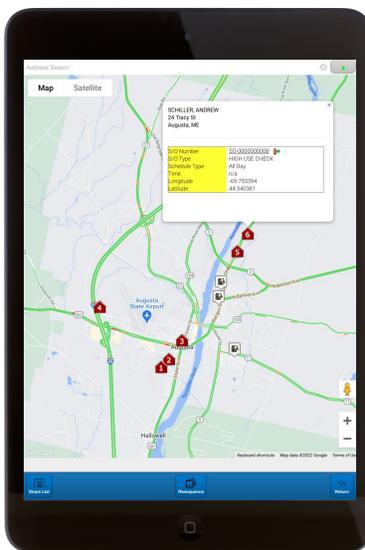


SOSRemote, one of the modules comprising InsightAtlas's **SOSMobile** suite, Field Techs a paperless way to complete their work assignments, with real-time updates to and from the field.



Field Techs receive their work orders on mobile device. Popups with optional audible alerts make them aware when their work list changes.



View orders list on any mapping application, including a utility's GIS map.



Closing Wizards easily guide Field Techs through entering all the necessary information for each order type. Edits ensure no data is missed.



Easily complete electronic forms, capture signature and even email pdfs.



There's a version of SOSRemote for most any device, including native apps for Android and iOS.



Why SOSRemote?

Not long ago, only very large utilities could afford to take advantage of field technology. Those days are over. SOSRemote is a full-featured mobile solution that's affordable for any size utility. It operates on most any device and works for all service territories – even those with spotty connectivity.

Why wait? Start taking advantage of all mobile technology has to offer. In no time, SOSRemote can help you increase productivity and customer satisfaction, while saving time and money. Contact us to find out how SOSRemote can transform your mobile workforce.

SOSRemote Feature Highlights

- ◆ SOSRemote is platform independent and can run on virtually any device.
- ◆ Automatic Vehicle Location (AVL) includes geofencing.
- ◆ Closing wizards greatly facilitate the training of field staff.
- ◆ Interfaces to mapping applications, including Esri and Google Maps.
- ◆ Works in disconnected mode – meaning Field Techs can continue to work without an Internet connection.
- ◆ Promotes safety compliance and has built-in safety features.
- ◆ A vast array of information is available to Field Techs, such as data relating to metered services, non-meter related equipment, inventory files, service order history, service order comments, etc.
- ◆ Enter jobbing data – a combination of labor and materials – which can then be automatically applied to the customer’s bill.
- ◆ Supports payment collection in the field.
- ◆ SOSRemote has extensive time entry capabilities.
- ◆ Office personnel can attach documents, such as service agreements, to any order making them readily accessible to the Field Techs.
- ◆ Field Techs can attach any document or image to any order.
- ◆ Supports signature capture and barcode scanning.
- ◆ Built-in sketchpad allows Field Techs to annotate and save any image.
- ◆ Field Techs can be given the authority to cancel or create new or referral orders in the field.
- ◆ Dispatch is automatically notified when a Field Tech makes status changes to an order – e.g. enroute, onsite, etc.
- ◆ Customers can be notified by text or email when the Field Tech is enroute to their site.
- ◆ Field Techs have the ability to override the default sequencing of orders in their list, allowing them to apply the best routing.
- ◆ Field Techs can mark an order as “Work-in-Progress” so it will not prematurely sync with the server.
- ◆ Orders can be geocoded (translated to map coordinates) on-the-fly.
- ◆ Field Techs can mark an order as “Needs Review”, signaling the office to review the order prior to closing.
- ◆ SOSRemote logs all activity done by the Field Tech and transfers the log data back to the server for storage and reporting purposes.
- ◆ Field Techs can enter activity records that are used to track tasks that were accomplished when on-site.
- ◆ With custom data elements, there is no limit to what can be sent, tracked and displayed using SOSRemote.