



PRESS RELEASE

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***SOSRemote* integration to Cayenta Utilities now live at Midwest Energy**

Hays, KS — November 19, 2012

When Midwest Energy, Inc. went live with their new Cayenta Utilities CIS last week, the transition was smooth for their 60 field service techs. This was thanks to Midwest's decision to retain *SOSRemote* as their mobile workforce wireless solution. Their field personnel have been successfully using *SOSRemote*, one of the software modules that comprise InsightAtlast's *SOSMobile* suite, since 2002.

Initially Midwest Energy had planned to consolidate all their computing needs with a single vendor via Cayenta, a division of N. Harris Computer Corporation, and their ERP Solution. They soon realized however that giving up *SOSRemote*'s functionality, logical design and stability was not an option. It had been the perfect solution for their remote service territories where connectivity is an issue. *SOSRemote* allows their service personnel to download/upload orders when a connection is available, and continue to work on the orders when there is no connection.

Since there's a version of *SOSRemote* for virtually any device, including smartphones, Midwest took this opportunity to transition their field devices from laptops in trucks to semi-ruggedized tablets. This gives their field techs more flexibility in completing orders.

"*SOSRemote*'s tablet version retains the simple screens and wizards of the laptop version, so our service techs did not require a lot of additional training", said Annie Schmidtberger, Software Technology Specialist at Midwest. "And as always, InsightAtlast provided amazing service during this transition. We're very pleased to be continuing our relationship."

Midwest's Ed Rempe commented, "As Director of Information Technology, I know that integrating to a new CIS is no small task. InsightAtlast made it look easy and the results are seamless."

This represents the fourth unique CIS integration for *SOSMobile*.

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*See next page for more information on
Midwest Energy & InsightAtlast*



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About InsightAtlas

InsightAtlas has provided the Utility Industry with quality software and service since 1999. SOSMobile, their premier suite of software, is a robust, cost-effective workforce management system. With intelligent scheduling, mobile dispatch and real-time updates, SOSMobile connects customer service with field operations using existing infrastructure and devices. Since its flexible modules can be tailored to suit any Utility's unique mobile workforce, it's currently in use at a diverse array of client sites.

About Midwest Energy, Inc.

Midwest Energy, headquartered in Hays, Kansas, is a customer-owned electric and natural gas company serving nearly 90,000 customers in central and western Kansas. It is the largest electric cooperative in Kansas and believed to be the largest natural gas cooperative in the nation. Its 274 employees, operating at over 30 locations, provide service across 41 county service territories.