

In This Issue

- [Product Info](#)
- [Why Mobile Technology](#)
- [Out and About](#)

AT A GLANCE

Product Literature

Download our [Product Literature](#) for details on the entire **SOSMobile** suite of software.

Video Demo

See a video demo of **SOSMobile** on YouTube.



Product Overview

Check out our two minute **SOSMobile** commercial on YouTube.



Product Info

SOSMobile's Document Handling Capabilities

Did you know that *SOSMobile* offers extensive document handling capabilities?



Field personnel can easily attach any file to a service order. Say the tech wants to take a picture of a meter to show someone's tampered with it. If their device is equipped with a camera, they can simply take the picture, locate the file and drag it to the *SOSRemote* application. It will be uploaded during the next sync.

Office personnel can also attach documents, such as service agreements, where they are readily accessible for the service techs.

Please [contact us](#) if you'd like to take advantage of this feature.

SOSMobile Now Integrates to eCIS+



SOSMobile has long been integrated to Vertex Business Services' E-CIS, but integration to their new eCIS+ application is now complete.

In fact, Vertex has so seamlessly integrated our *SOSScheduler* application into their eCIS+ browser-based screens, that there's no need for a separate scheduling window.

Vertex is using *SOSMobile* at their call center in Scottsbluff, NE for clients who have chosen their outsourcing services. Of course, *SOSMobile* is a great option for non-outsourced E-CIS/ eCIS+ utilities as well.

Why Mobile Technology?

Study after study shows that mobile workforce automation not only increases efficiency and customer satisfaction, but drives revenue. According to a recent article in [Utility Products](#):

"These systems can have a major impact on increasing the effectiveness of the mobile workforce. They can increase productive hours, letting employees eliminate their commute by taking the truck home at night and reporting to the next day's jobs directly from their own driveway. With solutions like these, utilities can add to the number of completed service calls in a given day—directly contributing to the bottom line."



ROI
RETURN ON INVESTMENT is the ratio of money gained or lost on an investment relative to the amount of money invested. It's a measure of profitability of t

SOSMobile offers even small utilities an affordable way to capitalize on this technology, and provides a "no hassle" implementation. [Contact us](#) to find out more.

Out and About

InsightAtlast has had a busy year on the road connecting with current and prospective clients.



If we met you, it was a pleasure. If not, we look forward to meeting you soon!



About InsightAtlast

InsightAtlast has provided the Utility Industry with quality software and service since 1999. Our SOSMobile suite of software affordably automates a utility's entire mobile workforce and service order workflow. With intelligent scheduling, mobile dispatch and real-time updates, SOSMobile connects customer service with field operations using existing infrastructure and devices. Since its flexible modules can be tailored to suit any utility's unique mobile workforce, it's currently in use at a diverse array of client sites.