

SOSMobile

Intelligently Automating Your Mobile Workforce and Service Order Workflow

In This Issue

[Product Info](#)

[Partner News](#)

[Out and About](#)

AT A GLANCE

SOSRemoteTouch

Scan the QR Code to see a demo of SOSRemote for smartphones, iPads or other touch devices - or click to see it in your browser.



Product Literature

Download the latest [Product Literature](#) for details on the entire **SOSMobile** suite of software.

Video Demo

See a video demo of **SOSMobile** on YouTube.



Product Overview

Check out our two minute **SOSMobile** commercial on YouTube.



Product Info

SOSMobile Further Eliminates Manual Tracking

SOSMobile has long been known for its ability to capture orders and information from a utility's existing software systems. Did you know tasks or orders can also be created and stored within *SOSMobile* itself?



For example, many utilities receive emails from their local 811 call center notifying them of pending line locates. *SOSMobile* can be set to monitor that email and automatically create orders based on its content. These locates can then be scheduled, dispatched, and closed in the field just like any other order. And all the information is available for reporting purposes.

For utilities with drought stricken service territories, *SOSMobile* can capture watering violations on-the-fly. With most any mobile device, field personnel can simply create an order documenting the violation. The information, along with a picture of the violation, is uploaded and stored within the *SOSMobile* server. Associated fines can then be automatically applied to the customer's bill.



These are only two examples of how *SOSMobile* continues to help utilities eliminate paper and become more efficient. [Contact us](#) to find out more about our innovative features.

Partner News



InsightAtlast Teams Up with Northern Data Systems

InsightAtlast is pleased to announce a partnership with Northern Data Systems (NDS) - a software developer and consulting services company headquartered in Falmouth, Maine. *SOSMobile* will seamlessly integrate to their EDIFICE™ Utility Management System, affordably offering NDS clients all the benefits of mobile technology.

"We strive to offer our utility clients a comprehensive and evolving solution with our EDIFICE™ system", explained Mark Stevens, President of NDS. "That's why we're excited to include *SOSMobile* as an option for those seeking a mobile component."

SOSMobile will be available to both NDS's hosted and non-hosted utilities. And NDS will continue to be the first point of contact for support, service and hardware for their customers.

"This is a natural partnership for many reasons", stated Tim Fischer, Managing Partner of InsightAtlast. "We're both New England-based companies who strongly believe in putting our client's needs first. *SOSMobile* is a robust, affordable solution for many NDS utility clients who were previously priced out of implementing a mobile solution."

InsightAtlast's Business Development Manager, Sarah Glover, will be attending the June NDS User Groups to discuss the advantages of mobile workforce automation.

Please [contact us](#) or [NDS](#) for more information on this exciting partnership.

Out and About



It was a pleasure to meet so many of you at CS Week in San Antonio. If we didn't have an opportunity to connect there, we look forward to meeting soon!

Upcoming Events



May 14, 2014

Engineering & Operations
Conference and Expo 2014
Holiday Inn, Boxborough, MA

Northern Data Systems' User Group Conferences



June 17, 2014
NEPPA Building
Littleton, MA
NDS Electric Utilities

June 19, 2014
Hilton Garden
Freeport, ME
NDS Water Utilities

About InsightAtlast

InsightAtlast has provided the Utility Industry with quality software and service since 1999. Our *SOSMobile* suite of software affordably automates a utility's entire mobile workforce and service order workflow. With intelligent scheduling, mobile dispatch and real-time updates, *SOSMobile* connects customer service with field operations using existing infrastructure and devices. Since its flexible modules can be tailored to suit any utility's unique mobile workforce, it's currently in use at a diverse array of client sites.

